



## **TRAVEL TRAINING OVERVIEW**

Citrus Connection transit servicer is a valuable community resource that can be intimidating for those unfamiliar with the system. For passengers who are capable of utilizing fixed route bus but may require some assistance before doing so, Citrus Connection has a Travel Training program to provide comprehensive instruction in real-life transit scenarios to familiarize the passenger with local transportation options. Our expert travel trainers are our partners in removing community barriers by helping passengers travel independently, safely and confidently.

The benefits of travel training are two-fold. For the individual receiving training, increased confidence and self-reliance are immediate results of learning to travel independently. These skills improve the passenger's quality of life by encouraging community integration, participation in recreational and employment opportunities, and overall independence. Travel training also benefits the clients and communities we work with by reducing program expenses and paratransit utilization while increasing the use of cost-effective public transit systems.

### **TRAVEL TRAINING BENEFITS:**

- **Safety and awareness**
- **Reading and using system maps and schedules**
- **Trip planning, to include making transfers**
- **Paying fare**
- **Street crossing safety**
- **Accessibility features of buses, stops and terminals**
- **Emergency skills**
- **Following appropriate social behavior and system rules**
- **Requesting stops and assistance with special needs**
- **Judging distance and time**