

Transportation Disadvantaged Bus Pass Program

As the Community Transportation Coordinator, Citrus Connection aims to be a superior provider of transportation services that contribute to the economic growth and quality of life for the Polk County community. One way of doing this is through the Transportation Disadvantaged Bus Pass Program. This is an indigent program created to assist individuals who lack transportation due to disability, income, age or being an at risk child.

To get started, complete a CTD application, then provide proof of Polk County residency and proof of income and expenses. Income poverty guidelines are used to determine eligibility. Once a person is determined eligible, he or she is issued a 31-day fixed route monthly bus pass for the period of one year. For our door-to-door clients living in the ADA area we offer 1-ten ride pass each month if he/she meets the income poverty guidelines. For more information contact our Bartow office at (863)327-1334.

BUS PASS PERKS (fixed route):

- No bus fare for a year
- Independence to go when you choose
- Increased social life
- Freedom to go where you want