

## Human Resource Services

- HR Audits
- Handbook/Policy Development
- Workplace Investigations
- Leadership/Executive Coaching
- HR Staff Mentoring
- Engagement Surveys
- Unlimited Telephone Support
- Recruiting Services
- Training for Supervisors
- Benefits Administration
- Employee Records Management
- New Hire & Termination Processing
- Culture Improvement Plans
- Ethics Anonymous Hotline

### Why IRONWOOD?



A comprehensive solution for every aspect of business operations.



Employer advocate, ambassador, and advisor.



Dedicated partner invested in helping businesses thrive, not just survive.



Quicker than the competition: regionally staffed, with boots on the ground.



IRONWOOD specializes in helping employers navigate the complexities of regulatory compliance. We are dedicated to helping our clients minimize risk, resolving issues within their organization, and building resilience for the future.

Contact IRONWOOD if you need a solution for today and a strategy for tomorrow.

888-743-5238 INFO@IRONWOODBC.COM

For a complete list of available services, visit our website:





#### **DOD Services**

- Audit Support
- Various Contract Consulting
- DCAA Compliance
- Prime/Subcontractor Compliance
- FAR, DFARS, TINA Compliance
- Contractor Purchasing System Reviews
- RFP Response Assistance
- NIPSOM Compliant Security Program
- Strategy Development
- Compliant Policies and Procedures
- Unlimited Telephone Support

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#### **DOT Services**

- DOT # Setup
- DOT # Cleanup
- State-Specific DOT Setup
- DOT Mock Audits
- DQ File Audits and Maintenance
- Safety Performance History Services
- Administrator Training
- Unlimited Telephone Support
- Custom DOT Hiring Packet
- Off-Site Administrative Maintenance
- Off-Site Fleet Administrative Maintenance
- DOT Manuals, Policies, and Programs
- Conditional Response Packages
- Full & Part-Time On-Site DOT Consultant

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## **IRONWOOD**

# Contractor Compliance Services

- ISNetworld® Management Services
- Veriforce® Management Services
- Avetta Management Services
- ComplyWorks Management Services
- Gatefeed Management Services
- DISA Management Services
- AWSI (Drug & Alcohol) Management Services
- NCMS Management Services
- TPS Alert Management Services
- VeriSource (Drug and Alcohol)
- And Many More...

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## Crisis Management Services

- OSHA Investigation Assistance
- OSHA Notice of Citation
- Employee/Contractor Fatality
- EEOC Charge
- Homeland Security/ICE Investigation
- Internal Workplace Investigation
- Unlimited Telephone Support
- Ethics Anonymous Hotline
- DOT Investigations
- DOT's Safer/CSA Rating Change
- Noncompliance with Hiring Client
- Recruiting/Terminations
- Emergency Response Plans
- Business Continuity Plans

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## **Safety Services**

- Full & Part-Time Safety Consultant
- On-Site Safety/OSHA Service
- Facility/Jobsite Safety Audit
- OSHA Crisis Management
- OSHA Recordkeeping Audit
- Safety for Supervisors Training
- Unlimited Telephone Support
- First Aid & CPR Training
- OSHA Instructor Lead Training
- PEC/Veriforce® SafeLandUSA Training
- OSHA Safety Manual
- OSHA Safety Handbook (English)
- OSHA Safety Handbook (Spanish)
- Ethics Anonymous Hotline

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## **Consulting Services**

- DOT
- Safety/OSHA
- Human Resources
- Crisis Management
- DOD
- Contractor Compliance
- ISNetworld®, Veriforce®, Avetta, and more
- Unlimited Telephone Support
- On-Site Audits
- Handbooks, Policies, and Manuals
- Accounting Services
- Brand Development
- Recruiting
- Operations Support

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## **Operations Support**

- Corporate Strategic Direction
- Culture Transformation
- Employee Engagement Surveys
- Leadership Coaching
- Core Value Creation
- Mission, Vision, Goals
- Project Management
- Customer Service Training
- Data Analysis
- Policy Creation
- Manager Training
- Vendor Management
- Recruiting
- Strategy Development

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### **Brand Development**

- Customized Branding Kit
- Technology Training
- Recruitment Marketing
- Social Media Marketing
- Email Marketing
- Process Automation
- Content Creation
- Content Calendar
- Marketing Strategy
- Customer Personas
- Digital Marketing Campaigns
- Marketing Analytics Review
- Copywriting

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## **CDL Recruiting**

- CDL Driver Staffing Solution
- Recruiting and Retention Strategies
- Competitive Market Analysis
- Established CDL Candidate Pool
- Custom Client Kick-off Meeting
- Job Description Creation
- SEO Targeted Job Postings
- Resume Vetting
- Driver Pre-Screening
- Candidate Selection
- Personalized Marketing Material
- DOT Regulatory Expert on Staff
- Access to IRONWOOD's Entire Team

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## Recruiting

- Recruiting and Staffing Solution
- Sourcing and Retention Strategies
- Competitive Market Analysis
- Dedicated Client Kick-off Meeting
- Ideal Candidate Persona Creation
- Job Description Development
- SEO Targeted Job Postings
- Resume Vetting
- Applicant Pre-Screening
- Candidate Selection
- Custom Question and Evaluation Agendas
- Crafting Job Offers
- Hiring Manager Skills Training

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#### **OSHA**

#### **Assistance Services**

- Unlimited Telephone Support with IRONWOOD Safety Team
- Hazard Assessments
- Safety Document Preparation
- Mock Audits
- On-Site/Virtual Safety Training
- Interview Preparation
- On-Site OSHA Preparation Audit
- Employer Representation During Audit
- Evaluation of All Documentation Before Submission to OSHA
- OSHA Notice of Citation Navigation
- Informal Conference Representative
- Root Cause Analysis
- Corrective/Mitigation Action Plan

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